



Spotlight: Programme Management Office

Programme Management Office (PMO)

The SETU PMO was formally launched in January 2020, building on the co-operative activity which had previously taken place over several years. Work began in earnest on demonstrating how the South East TU consortium met, and indeed exceeded, the TU eligibility criteria, identifying fields of education and research, developing growth trajectories, preparing the SETU submission documentation and of course, preparing for the visit of the international advisory panel. Collaborative work was structured around workstreams and work groups across eight thematic areas, involving hundreds of students and staff across all campuses.

In the build-up to Establishment Day, work was concentrated across three domains: - academic and student, corporate services, research and innovation - as well as a number of integrated cross-cutting programmes that included identity and branding, engagement and the change transition programme. The PMO co-ordinators, integration leads, domain managers and directors worked closely with the domain leadership group, student leaders, business partners, the joint executive and joint governing body steering group, as well as with all of our students and staff and the cross-campus change network. All of this work, which culminated in the delivery of over one hundred critical SETU Establishment Day deliverables, was guided by our SETU programme plan and supported by Grant Thornton.

Today, the PMO is focused on governance support for the entire project as well as SETU monitoring, reporting and communicating. It also has a role in the management of resources and, in collaboration with a number of function-based business partners, in risk and project finance management. As we begin the next phase of SETU, the PMO will continue to work at the centre of the new university, managing the SETU programme plan through our official opening for new students in September of this year, the SETU foundation year and beyond. We will work with and support the President and the Executive, in collaboration with all stakeholders, on strategic planning and implementation, to ensure the success of SETU and the realisation of its mission and vision.





Spotlight: Programme Management Office

Domain Managers, Integration Leads and Coordinators

Robin Flynn (Domain Manager)
 John Power (Domain Manager)
 Rosemary Flynn (Integration Lead)
 Chris Riordan (Integration Lead)
 Anne-Marie Frampton (Integration Lead)
 Gina Noonan (Integration Lead)
 Janet Syms (Project Administrator)
 Rita Dalton (Project Coordinator)
 Samantha O'Connor (Project Coordinator)
 Maresa Fitzhenry (Project Coordinator)
 Martina Mullally (Project Coordinator)
 Marie Esmonde (Project Coordinator)
 Nikki Bourke (Project Coordinator)
 Yvonne Hoare (Project Coordinator)

PMO Leads



Tim Cotter
Head of PMO



Brian Foley
PMO Director



David Ryan
PMO Director

The Change Network and Change Programme

How each of us reacts to change is different and all projects of this scale include a wide range of challenges, from those relating to specific project deliverables right through to broader cultural questions. The Change Programme has introduced several processes that have helped with our transition to SETU and these will continue to help into the future.

Some highlights below:

- Pulse Surveys have been issued to capture understanding and to help identify where targeted focus is required
- The newsletters were introduced to help keep staff informed of what is happening in the project
- Webinars have been hosted to help understand progress and changes on a topic-by-topic basis
- Numerous training sessions have taken place to help us to continually improve
- The Change Network has been established and is operational with almost one hundred Change Champions drawn from across all campuses

If you have any questions about the Change Programme, please reach out to:
TUChangeSupport@ie.gt.com





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Funding the SETU project

The PMO successfully coordinated funding applications under the Landscape and TUTF (Technological Universities Transformation Fund) funding programmes. These HEA-administered programmes were aimed at transforming the higher education landscape and specifically, to support the development of technological universities.

Landscape funding of almost €4 million for the period 2017-2019, was secured for a series of capacity-building activities, including stakeholder engagement, collaborative projects, systems alignment, impact assessment and change management.

Over €10 million from TUTF has been successfully secured since 2020. This supports personnel and other resources for transformation in change management, governance and management structures, academic affairs and quality assurance, research capacity building, communication and stakeholder engagement, corporate affairs, digitisation and IT systems and student administration and support. A PMO-coordinated application for TUTF year 3 funding has recently been submitted to cover planned activity to September 2023 and funding applications have also been prepared to support change management training and the integration of systems and processes in the areas of Lifelong Learning, Research, Internationalisation and External Affairs and Engagement, as well as the establishment of an SETU university data intelligence unit.

Change Network and PMO Campus Visit Programme

SETU Change Champions and PMO colleagues took part in a highly successful trip to SETU Waterford campuses on Tuesday, 17th as part of ongoing campus visits by departments and functions across SETU.

The purpose of these visits is two-fold. They are intended to facilitate people to familiarise themselves with all eleven SETU campuses and learn about activities at each location but also, importantly, to allow people an opportunity to get to know one another, as members of the SETU team.

The day-long programme included visits to the ArcLabs Research and Innovation Centre, Walton Institute and tours of the etextiles, digital photogrammetry and mixed reality laboratories as well as the Nutrition Research Centre Ireland and SETU Arena. The group also travelled to the Applied Technology campus apprenticeship programme facilities and the SEAM Technology Gateway (one of four technology gateways in SETU). In addition, visits to the Cork Road and College Street campuses saw presentations and tours hosted by colleagues at each site. Reciprocal visits to campuses in Carlow, Wexford, Kilkenny and Wicklow are now being planned.





**SE
TU**

Ollscoil
Teicneolaíochta
an Oirdheisirt

South East
Technological
University



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Change Network and PMO Campus Visit Programme (*continued*)

According to the PMO Directors Brian Foley and David Ryan, 'While we have all worked together successfully throughout the SETU journey, it is critical now that we build on what has been a largely virtual experience during Covid, by engaging in person as colleagues across the new University'. Teams across all SETU functions and departments are being encouraged to organise similar cross-campus staff interactions – for more information, please contact the PMO.



For more information on the above or to share any ideas or concerns, please contact the SETU Programme Management Office at SETUpmo@ie.gt.com

NEWSLETTER

23 May 2022

Access previous newsletters using the following [link](#)

Access commonly asked questions using the following [link](#)

Updates from across SETU programme

Corporate Affairs

- SETU Finance department are undertaking rigorous testing of the new integrated Agresso system, prior to rolling it out to users across all campuses.
- Initial SETU payroll runs have been successfully completed.
- IT are planning the next stage of the Office 365 configuration, including the full migration of staff email accounts and the build of the Active Directory.
- The tender for SETU signage is now complete and plans for the replacement of external signage across all campuses are underway.

Research and Innovation

- Our Graduate Studies Office (GSO) are organising a series of talks between current research students and research alumni. If you know of a graduate who would be interested in sharing their experiences of postgraduate research, and talk about their career please contact Dr. Robin Flynn (robin.flynn@setu.ie).
- CSO would like SETU research supervisors to remind their graduate students that the call for representatives for the GSO – Student Liaison group is still open. The Research and Innovation domain are keen to establish a group that is representative of the diversity of the research student community.

Identity and Branding

- SETU social media assets are available for download from www.setu.ie/brand.
- If you have questions about renaming or merging social media accounts, you can email digitalmarketing@matrixinternet.ie before 31 May 2022 for help and guidance.
- Learn more about the SETU brand and what it represents at www.setu.ie/brandstory.

Academic and Student

- SETU CAO Combined Listing at finalisation stage (SE123).
- SETU Library launch social media platforms.
- SETU Academic Council held their first meeting on Tuesday 17th May.



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